

Metro Anesthesia and Pain Management

2459 East Euclid Ave, Ste. B
Des Moines, IA 50317
515-261-PAIN (7246)

5901 Westown Parkway, Ste. 210
West Des Moines, IA 50266
515-221-9222

MEDICATION REFILL GUIDELINES

1. Medication will be prescribed for an appropriate amount of time. You must take medications as prescribed. Prescriptions WILL NOT be refilled early.
2. Lost or stolen medications will not be refilled.
3. Requests for medication refills must be called into the office one week prior to the last dose. This will allow adequate time for the doctor to review your chart, schedule a follow up appointment if needed and call the medication into the pharmacy.

NO SAME DAY REFILLS.

4. Times to call in prescription refill requests are as follows:

MONDAY-THURSDAY 9AM-4PM

FRIDAY 9AM-3PM

5. Times to pick up prescriptions at the office are as follows:

MONDAY-THURSDAY 9AM-4PM

FRIDAY 9AM-3PM

6. DO NOT call after hours to request a medication refill. The person who answers this call does not have access to your chart at the time of your call.
7. Prescriptions will not be refilled SATURDAY-SUNDAY or over holidays. The office is closed during these times and we do not have access to your chart.

Thank you for your cooperation.

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